RESULTS THAT MATTER

DIGITAL TRADE SYSTEMS

Harnessing innovations in AI and open ledger technology bolsters proven efficiencies in access, security and transparency for digitised trade processes

100+

TRADE SYSTEMS DIGITALISED

In public and private sector between 2010 and 2024, cutting average transaction costs by **50%.**[1]

- [C] **$2 billion in cross-border transactions** on the East African Payment Settlement System.[18]
- [C] **Nearly seven million exchanges** enabled on the EAC Single Customs Territory (SCT) Central Platform, enabling real-time customs and port data exchange; with **over 800,000 transactions** processed since rollout.[19]
- [C] **Over $26 million cost savings**[2] in 2021 by traders using Uganda Electronic Single Window.
- [A] **100% reduction, 30 days to instant**[3], in claim processing time in August 2023 with digitisation of the Warehouse Receipt System (WRS) Form 7 in Tanzania.
- [A] **Fourteen days to one hour**[3], in permit issuance time on the Mifugo Integrated Management System (MIMS) in Tanzania, with **100% increase** in government revenue collection in 2024.
- [C] **Reduction in customs clearance time from nine hours to one**[4] in 2019 to 2023 at Uganda's Ntoroko Lake Port.
- [C] **Rise in the value of traded commodities** on Tanzania's Mercantile Exchange, **from $0.3 billion in 2023-24 to over $1 billion in 2024-25** as sesame, pigeon peas, chickpeas, green grams and cashew nuts moved onto the digital platform.[20]
- [A] **Drop in approval time** for pharmaceutical import permits from five days in 2019 to under 24 hours in 2023 with upgrade of the Burundi Electronic Single Window to streamline processes across government agencies.[21]
- [C] **70% annual increase in sales**[5] on the iSOKO Platform with **over 95,000 traders, 90% women**[17] in Burundi, Rwanda, Tanzania, and Uganda onboarded as of May 2025.

CROSS-BORDER TRADE

Policy and implementation support for enhanced intra-regional connectivity and coordination of trade corridors promotes increasing trade volumes

$409 MILLION

IN TRADE CONTRACTS[6]

For **nearly 750,000** metric tonnes of grains and pulses signed at a single regional forum in Tanzania in 2024.

- [C] **$950,000 value of sales realised**[6] from 3,200 MT of grain traded in Kenya and Uganda in red sorghum, white maize, green grams and beans, from one intervention in 2024.
- [C] **153% increase, 370 products to 567**[7] in the common list of goods traded under Simplified Trade Regime between 2023 and 2024, resulting in expanded market access, especially for Small-Scale Cross Border Traders.

[A] Attribution
[C] Contribution

1. *Independent Evaluation 2024*
2. *URA 2021*
3. *Project Report*
4. *UPSIDE Endline Evaluation Report, January 2024*
5. *WiT Evaluation 2024*
6. *ERRA Report*
7. *TMA ERRA-Funded Task Force's Review*
8. *TMA Infrastructure Portfolio Evaluation 2025*
9. *Endline Survey Report for Mombasa West Roads Improvement Programme, November 2023*
10. *Northern Corridor Transport Observatory 2022*
11. *Endline Berbera Corridor Study, August 2023*
12. *Annual Review Report 2024*
12. *Annual Review Report 2024*
13. *Standards and SPS Evaluation Report 2025*
14. *External Infra Thematic Evaluation Report, 2025*
15. *Standards Portfolio Final Evaluation Report, 2025*
16. *External ICT4T Thematic Evaluation Report, January 2024, EDI Global*
17. *iSOKO System Reports*
18. *www.thecitizen.co.tz/tanzania/news/africa/eac-cross-border-transactions-hit-record-2-billion-4894210*
19. *Annual Review Report 2025*
20. *TMX Project Report, 2025*
21. *TMA SATRACO Baseline Report, 2024*
22. *Making Trade Work for Women Traders in the Eastern Africa Report, 2024*
23. *Rubavu Port Project Progress Report, 2025*
24. *Physical Infra Final Evaluation Report, 2025*
25. *TMA Rwanda Country Programme Q4 Report to MasterCard Foundation, 2023-5*
26. *EDI Global - TMA - ICT4T Evaluation Report*

RESULTS THAT MATTER

INFRASTRUCTURE & LOGISTICS

Reducing time and cost of trading at ports and along transport corridors enhances trade flows and supports access to 'green export markets'

21 BORDER POSTS

IN AFRICA MODERNISED

Between 2011 and 2024 with, for example, **58%**[8] reduction in transport and border crossing times, and **36%** reduction in costs Goli/Mahagi border.

- [A] **450,000 metric tonnes** of cargo, two thirds of the annual target, was handled in just three months at the newly constructed Rubavu Port.[23]
- [C] **Over 100% rise in total trade volumes, from $17 million in 2019 to $40 million in 2022**[14], at the Goli-Mahagi OSBP in DRC, driven by the introduction of trade facilitation measures like the Integrated Border Management (IBM) system.
- [C] **92% reduction** in permits costs at Goli/ Mahagi border **from $30 in 2019 to under $3** in 2024.[23]
- [C] Upgrading and operationalisation of Elegu (Uganda), Goli (Uganda) and Mahagi (DRC) OSBPs contributed to a **reduction of border clearance times by 83%, 58% and 63%,** respectively.[6]
- [C] **90% cargo tonnage surge** at the Port of Mombasa between 2019 and 2023[14] with TMA contributing through key infrastructure improvement programmes at the Port. During the same period, select Container Freight Stations (CFS) recorded a **140% surge in handled cargo volumes.**
- [C] **Reduction in clearance time, from 59 hours in 2013**[14] **to ten in 2023,** at the Elegu cross-border in Uganda.
- [C] **60,000 metric tonnes of bulk fertiliser**[6] offloaded at the Port of Lamu, the first Ethiopian import through Lamu since its operationalisation in 2022, and in time for Ethiopia's main planting season. This followed a TMA-funded pre-feasibility diagnostic study of the Lamu Port South Sudan Ethiopia Transport (LAPSSET) Corridor, and a TMA-convened LAPSSET Corridor Technical Committee Meeting held between Ethiopia and Kenya in February 2024.
- [A] **46% reduction in average travel time, 145 minutes to 78**[1], for users of Magongo Road, Airport Road, Port Reitz Road, Kipevu Road in Mombasa between 2019 and 2023.
- [A] **38% reduction in travel time, ten hours to six**[11], on the completed Hargeisa Bypass in Somaliland between 2020 and 2023.

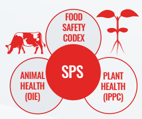
STANDARDS, SANITARY & PHYTOSANITARY

Supporting harmonisation and implementation of standards by governments, and compliance by private sector improves the quality and value of exports

74 EAC STANDARDS

HARMONISED

Including **41 gazetted for edible oils, supporting a $2 billion trade sector**[12].



- [C] **79% reduction** in cost of testing samples, **from $79 in 2020 to $17**[4] in 2023.
- [C] **65% reduction in SPS testing services** average turnaround time **from 20 days to seven days,** and **52% reduction in average testing turnaround time from 15 days to seven days** after upgrades at the Kenya Plant Health Inspectorate Service, and at the Kenya Bureau of Standards respectively.
- [C] **45% reduction** in meat product interceptions from Rwanda among partner enterprises, demonstrating the strengthened regulatory capacity.[25]
- [C] **44% reduction of time, seven months in 2017 to four in 2023**[15], to certify goods.
- [C] **63% reduction, eight hours in 2022 to three in 2024,** in average time taken for approval of RSB services as a result of services automation at the Rwanda Standards Board (RSB), training of agri-food SMEs and adoption of international food safety standards for market access.[26]

PEOPLE

Structured, formal trade fosters sustainable trade flows, economic growth and poverty reduction

50,808

TRADERS TRANSITIONED

To formal trade between 2018 and 2024 via cooperatives against a target of **20,000**[5], improving their market access andrecording **15%** higher trade values.

- [A] **Over 23,000 cumulative youth-in-work** supported through inclusive trade and enterprise programmes, with women and youth-led SMEs **generating slightly over $8 million** in export sales in 2024/25 **up from $0.7 million** in 2023/24.[25]
- [A] **Over 3,400 cross border traders' capacity built**[6] on the Simplified Trade Regime in Kenya and Uganda, improving their access to markets and boosting incomes.
- [C] **23% increase in average incomes**[5] of targeted traders at **30 borders in seven countries** between 2018 and 2024.

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