



REQUEST FOR PROPOSALS (RFP)

FOR

CONSULTANCY FOR THE DEVELOPMENT OF ECOWAS REGIONAL FRAMEWORK FOR THE IDENTIFICATION, MONITORING AND ELIMINATION OF NON-TARIFF BARRIERS

TENDER NUMBER: PRQ20251261

ISSUE DATE: WEDNESDAY, 3RD JUNE 2026

SUBMISSION DATE: WEDNESDAY, 17TH JUNE 2026 No Later Than 1500HRS ACCRA TIME.

TENDER INSTRUCTIONS

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General

1. This Request for Proposal (RfP) and the instructions for compiling and submitting your Proposal are designed to help you produce a Proposal that is acceptable to TMA as well as ensuring that Proposals are given equal consideration. TMA will select the most economically advantageous tender. It is essential, therefore, that you provide the information requested in the specific format and no other.
2. **TRADEMARK AFRICA (TMA) is not bound to accept the lowest price, or any, proposal. We also reserve the right to request any, or all, Consultants to clarify the proposals submitted.**

Instructions to Consultants

3. Pre-submission meeting and/or site visit

A pre-bid meeting will not apply for this process.

4. Costs and Charges

The Consultant shall bear all costs associated with the preparation and submission of its proposal, and TMA shall not be responsible or liable for those costs, regardless of the conduct or outcome of the selection process. TMA is not bound to accept any proposal and reserves the right to annul the selection process at any time prior to contract award, without thereby incurring any liability to the Consultant.

5. Language of Proposal

The proposal, as well as all correspondence and documents relating to the proposal exchanged between the consultant and TMA shall be written in the **ENGLISH** language. Any other language shall lead to disqualification of the proposal. In cases where there is a translation, it must be endorsed by an authorized translator.

6. Only One Proposal

The Consultant (including the individual members of any joint venture (JV)) shall submit only one proposal, either in its own name or as part of a JV in another proposal. If a Consultant, including any JV member, submits or participates in more than one proposal, all such proposals shall be disqualified and rejected. This does not, however, preclude the Consultant's staff from participating as key experts and non-key experts in more than one proposal. However, the same sub-Consultant may participate in several submissions.

Individual consultants are eligible to apply as the lead consultant, provided they bring together a team that collectively covers all required expertise as specified in the Terms of Reference. In such cases, the individual lead consultant shall be the contracting entity and shall bear full responsibility for the performance of the team. Where an individual consultant leads a team that includes other individuals or firms, the arrangements governing the team's collaboration shall be set out in a letter of intent or

teaming agreement signed by all members, submitted as part of the proposal (see Part A Preliminary Requirements).

If the consultant is a consortia/JV, the RfP shall include:

- a copy of the JV agreement entered by all members, or
- a letter of intent to execute a JV agreement, signed by all members together with a copy of the agreement proposal.

In the absence of this document, the other members will be considered as sub-consultants. Experience and qualifications of sub-consultants shall not be considered in the evaluation of the proposals.

7. Validity

The proposals must remain valid for not less than **120 days** from the date of submission. TMA shall endeavor to complete the evaluation and communicate within this period. The proposal shall be prepared in indelible ink, and it shall contain no interlineations or overwriting, except as necessary to correct errors made by the Consultant. Any such corrections must be initiated by the person(s) who sign(s) the proposals.

8. Clarifications and Amendments

Enquiries must only be for the purpose of clarifying the content of this RfP. All enquiries must clearly specify the tender title, number, section being queried and should be emailed to procurement@trademarkafrica.com.

Interested Consultants may request clarifications on this RfP up to **seven (7)** days before the submission date. TMA will endeavor to reply within three (3) working days of receipt of the sought clarification(s) to any reasonable request for explanation. It will be at TMA's discretion to provide additional information where necessary.

Final clarifications with TMA's responses will be shared with all potential Consultants and/or made public on the prescribed website. Consultants are advised to frequently check the prescribed website for updates for review and consideration in preparation of their submissions.

Should TMA deem it necessary to amend the RfP, because of clarifications, it shall do so by issuing an amendment in writing or by standard electronic means. The amendment shall be sent to all Consultants and will be binding on them. TMA may extend the proposal submission deadline to give the Consultants reasonable time to take an amendment into account in their proposals.

9. Eligibility

This assignment is open to firms, consortiums, and individual consultants established within West Africa, provided the applicant applies with a team that collectively covers all required expertise. Applications submitted by applicants (whether firms, consortiums, or individual consultants) not registered or operating in West Africa will be automatically disqualified.

Furthermore, it is the Consultant's responsibility to ensure that its experts, JV members, sub-Consultants, agents (declared or not), sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by TMA.

- a) **Sanctions:** A firm or an individual sanctioned by TMA in accordance with the Supplier Code of Conduct, shall be ineligible to be awarded or benefit from a TMA-financed contract, financially or otherwise, during such period of time as TMA shall determine.

Consultants debarred by the World Bank, the Public Procurement and Disposal Act (PPDA) of the Governments of all TMA countries of operation, TMA donors and/or any other international donor agency are barred from bidding.

- b) **Prohibitions:** Consultants and individuals of a country or goods manufactured in a country may be ineligible if indicated in TMA's Supplier Code of Conduct and:

- as a matter of law or official regulations, the recipient's country prohibits commercial relations with that country, provided that TMA is satisfied that such exclusion does not preclude effective competition for the provision of services required; or
- by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the recipient's country prohibits any import of goods from that country or any payments to any country, person, or entity in that country.

- c) **Restrictions for Government-owned Enterprises:** Government-owned enterprises or institutions in the recipient's Country shall be eligible only if they can establish that they (i) are legally and financially autonomous, (ii) operate under commercial law, and (iii) that they are not dependent agencies of TMA.

To establish eligibility, the government-owned enterprise or institution should provide all relevant documents (including its charter) sufficient to demonstrate that it is a legal entity separate from the government; it does not currently receive any substantial subsidies or budget support; it is not obligated to pass on its surplus to the government; it can acquire rights and liabilities, borrow funds, and can be liable for repayment of debts and be declared bankrupt; and it is not competing for a contract to be awarded by the government department or agency which, under the applicable laws or regulations, is its reporting or supervisory authority or has the ability to exercise influence or control over it.

- d) **Restrictions for public employees:** Government officials and civil servants of the recipient's country are not eligible to be included as experts in the Consultant's proposal unless such engagement does not conflict with any employment or other laws, regulations, or policies of the Recipient's country, and they

- are on leave of absence without pay, have resigned or retired;
 - are not being hired by the same agency they were working for before going on leave of absence without pay, resigning, or retiring;
- (in case of resignation or retirement, for a period of at least six (6) months, or the period established by statutory provisions applying to civil servants or government employees in

the recipient's country, whichever is longer. Experts who are employed by the government-owned universities, educational or research institutions are not eligible unless they have been full time employees of their institutions for a year or more prior to being included in consultant's proposal); and

- their hiring would not create a conflict of interest.

10. Format of Your Proposal

Your Proposal should be set out in four (4) main parts:

- Part A – Preliminary Requirements;
- Part B – Executive Summary;
- Part C – General and Technical; and
- Part D – Financial.

11. Part A Preliminary Requirements

Consultants are required to submit scanned copies of the below documents:

- Signed and stamped Supplier Code of Conduct (**Annex 1**) with all pages initialized.
- Signed consortia/JV agreements, teaming agreements, or letters of intent (applicable to consortia/JV and to individual consultants leading a team) between all members; and
- Signed power of attorney.

Failure to submit the above requirements may lead to disqualification.

Parts A, B & C may be contained in one PDF document. However, the Financial Proposal (Part D) must be submitted as a **separate PDF document** to enable the Technical and Financial proposals to be evaluated independently.

Please do not include any financial/price information in Parts A, B or C. Inclusion of any price information in Parts A, B or C **shall lead to rejection of the Proposal**.

12. Part B Executive Summary

This should be a brief overview of your tender covering how you intend to achieve the outputs and your assessment of the resources required.

13. Part C General and Technical Proposal

Your technical submission should contain the following:

- a) Signed and stamped Technical Bid Submission Form (**Annex 2**);
- b) The applicant's previous relevant experience should include the client's contact details, description of the assignment undertaken, start and end dates of each assignment. Refer to **Annex 4** in this RfP;
- c) Technical response (including method of implementation and your proposed quality assurance mechanisms);

- d) A list of the names and designation of all proposed experts/key personnel who will work on this project. Please clearly indicate the positions/roles to be played by the personnel to match those requested for in the Terms of Reference (ToRs). The team composition template is **Annex 5** in this RfP;
- e) The Curriculum Vitae (CVs) of proposed experts with information relevant to this project to support the proposed expert for this assignment. The CV template is **Annex 3** in this RfP;
- f) **Only one (1) CV** shall be submitted for each of the proposed key expert position. If more than one CV is submitted for the same position, only the first CV will be evaluated; and
- g) Consultants must confirm that their proposed key expert will be available to provide the required services for the duration of the contract.

NOTE:

- **The technical proposal shall not include any financial information. The Inclusion of any financial information shall lead to the proposal being declared non-responsive.**
- **The technical proposal MUST be in PDF and password protected.**

Consultants are advised to respond in line with or in reference to the scoring criteria as indicated in the **Technical Evaluation** section of this RfP document.

14. Part D Financial Proposal

The financial proposal shall be prepared using the standard forms annexed in the RfP. It shall list all costs associated with the services, including (a) remuneration of key experts and non-key experts, (b) other expenses, and (c) all applicable taxes.

a) Contents: The financial proposal should contain the following information:

- Signed and stamped Financial Bid Submission Form (**Annex 6**); and
- Pricing details using the enclosed pro-formas. Besides completing proforma 1, bidders must complete proformas 2, 3 and 4 on a fees and expenses basis to demonstrate the cost breakdown of the milestone payments. Innovation is encouraged in the development and pricing of technical and commercial proposals (**See Annex 7 for Templates**).
- The financial proposal should not be combined with the technical proposal but should be submitted as a separate document.
- The financial proposal **MUST be in PDF and password protected.**

b) Currency of Proposal: The financial proposal shall be stated in **United States Dollars (\$)**.

c) Taxes:

- The financial proposal should clearly estimate, as a separate amount, the different applicable taxes, duties, fees, levies, and other charges imposed in **Ghana** under the Applicable law, on the Consultants, the sub-Consultants, and their experts (other than nationals or permanent residents of the Country).

- The consultant, its sub-Consultants and experts are responsible for meeting all tax liabilities arising out of the Contract unless stated otherwise in this RfP. The Consultant is required to obtain information on taxes in the Country where the contract is to be implemented.
- The resultant Contract will be domiciled in **Ghana**.
- TMA funds shall not be used to meet the cost of any Value Added Tax (VAT).
- Consultants should clearly breakdown and separate the tax components in their financial proposals to facilitate evaluation of the financial proposals.

15. Confirmation of Experience Letter / References

References of potential Consultants which have been given by a current TMA employee shall not be accepted in support of a submission of a Proposal as part of a procurement process. For the avoidance of doubt, only TMA’s confirmation of experience letter / references signed by the Head of Procurement are acceptable in support of applications, bids, proposals, or submissions.

16. Sustainability Considerations

TMA has adopted the World Bank’s Environmental and Social Framework (ESF) as mentioned in the Supplier Code of Conduct. Consultants are required to demonstrate how the implementation of their proposed solution shall address/enhance sustainability.

17. Evaluation Criteria and Process

In assessing the proposals submitted, the evaluation panel will use the Quality and Cost Based Selection (QCBS) as specified in this RfP.

18. Technical Evaluation

The technical evaluation will be based on a scoring system marked out of a maximum score of **100 Marks**. Only proposals that score a minimum of **70 Marks out of possible 100 marks** will be deemed to be “technically responsive”.

The detailed evaluation criteria are provided below:

Section A: Firm/Consultant Experience and Experts	70
Description	Marks
Team Leader - Trade Policy and Regional Integration Expert	28
Advanced degree in international trade, economics, regional integration, or related field (<i>Submit degree certificate</i>).	4
At least 10 years of professional experience in trade policy, trade facilitation, or regional integration.	8
Demonstrated experience working with Regional Economic Communities, preferably ECOWAS or other African regional organizations.	8
Proven experience in NTB/NTM analysis and development of trade policy frameworks.	5
Fluent in English and/or French. Knowledge of Portuguese would be an advantage	3
Trade Law and Institutional Governance Expert	22
Advanced degree in international trade law, public international law, or regional integration law. (<i>Submit degree certificate</i>)	4

At least 8 years of experience in drafting legal or regulatory instruments related to trade or regional integration.	5
Demonstrated experience working with ECOWAS, regional organizations or regional trade agreements.	5
Strong understanding of institutional governance structures within Regional Economic Communities and Knowledge of ECOWAS legal and institutional frameworks.	5
Fluent in English and/or French	3
NTB and Trade Facilitation Mechanisms Expert	20
Advanced degree in trade facilitation, logistics, economics, customs administration, or related field (<i>Submit degree certificate</i>).	4
At least 10 years of experience in NTB analysis, trade facilitation, or cross-border trade initiatives.	5
Proven experience with NTB reporting mechanisms, corridor monitoring initiatives, or trade facilitation reforms in Africa.	5
Familiarity with existing NTB tools (e.g., AfCFTA NTB mechanism, regional or private sector reporting platforms) is an advantage.	3
Fluent in English and/or French	3
Total	70
Section B: Technical Proposal – Adequacy of the Proposed Methodology	Max Score (30)
Demonstrates a clear understanding and interpretation of the TORs and the assignment to be conducted. – 10 points	10
Provides a clear logical approach (methodology) to the assignment – the approach should provide high level information on details to be considered, analytical approaches to be used to analyse potential data, policy analysis, stakeholders to be contacted and generally, how the work will be carried out. – 15 points	15
Provides a workplan that is clear, logical, well-sequenced and demonstrates how and when each assignment deliverable will be realized. – 5 points	5
Methodology Sub-total	30
Grand Total (Expert Criteria 70 + Methodology 30)	100

*Bidders who achieve the minimum technical score of **70 Marks** out of **100 marks** will qualify for the financial evaluation.*

The weight given to the technical proposal shall be **70%** and the weight given to the financial proposal shall be **30%**.

19. Financial Evaluation

All substantially responsive proposals that score **70 marks or more** out of 100 marks from the ***technical evaluation*** shall have their financial proposals evaluated.

The formula for determining the financial score (SF) shall be as follows:

Sf = 30% x Fm/F where:

Sf = is the financial score

F_m is the lowest fees quoted and
F is the fees of the proposal under consideration.

The lowest fees quoted will be allocated the maximum score of **30%**.

The bidder's proposals will be ranked according to their combined Technical Score (ST) and Financial Score (SF) and weighted accordingly. The formula for the combined scores shall be as follows: $S = ST \times T\% + SF \times P\%$

Where:

S, is the total combined scores of technical and financial scores

ST is the technical score

SF is the financial score

T is the weight given to the technical proposal (in this case **70%**) and

P is the weight given to the financial proposal (in this case **30%**)

Note P + T will be equal to **100%**.

The bidder who has achieved the highest combined technical and financial score shall be declared successful and subsequently invited for clarifications.

20. Negotiation

TMA, may at its discretion, choose to negotiate either with all Consultants that have passed technical and financial evaluation, or a shortlist of such, on any aspects of the TOR, proposed methodology, key expert, inputs, price and/or conditions of the contract.

21. Packaging, Submission and Delivery of Tenders

All submissions must be submitted via TMA's procurement mailbox using the email address, procurement@trademarkafrica.com on or before **Wednesday, 17th June 2026 no later than 1500HRS ACCRA TIME**.

Please note that the maximum size of each email with attachments must not exceed **5MB**. The Technical and Financial proposal shall be submitted **as two separate documents in PDF format**, in the same email or as separate emails.

Both Technical and Financial proposal MUST be password protected.

22. Late tenders.

No late tenders will be accepted. No special pleadings will be accepted. Faxed or hard copy proposals/samples shall be rejected.

23. Complaints

Any questions, queries or concerns about the procurement process should be raised directly with the Head of Procurement in the first instance via procurement@trademarkafrica.com, who will address the matters raised. If the matter is not satisfactorily resolved, the complainant is encouraged to write to complaints@trademarkafrica.com.

24. Deviations, Reservations, and Omissions

During the evaluation of bids, the following definitions apply:

- “Deviation” is a departure from the requirements specified in the Bidding Document;
- “Reservation” is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the Bidding Document; and
- “Omission” is the failure to submit part, or all of the information or documentation required in the Bidding Document.

25. Determination of Responsiveness

TMA’s determination of a bid’s responsiveness is to be based on the contents of the bid itself. A substantially responsive bid is one that meets the requirements of the Bidding Document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that,

- if accepted, would: -
 - Affect in any substantial way the scope, quality, or performance of the Works specified in the Contract; or
 - Limit in any substantial way, inconsistent with the Bidding Document, the Employer’s rights or the Bidder’s obligations under the proposed Contract; or
 - If rectified, would unfairly affect the competitive position of other Bidders presenting substantially responsive bids:
 - The Employer shall examine the technical aspects of the bid submitted in accordance with Invitation to Consultants (ITC), Technical Proposal in particular, to confirm that all requirements have been met without any material deviation, reservation, or omission; and
 - If a bid is not substantially responsive to the requirements of the Bidding Document, it shall be rejected by the Employer and may not subsequently be made responsive by correction of the material deviation, reservation, or omission.

26. Nonconformities, Errors, and Omissions

- Provided that a bid is substantially responsive, the Employer may waive any non-conformity in the bid.
- Provided that a bid is substantially responsive, the Employer may request that the Bidder submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities in the bid related to documentation requirements. Requesting information or documentation on such nonconformities shall not be related to any aspect of the price of the bid. Failure of the Bidder to comply with the request may result in the rejection of its bid.
 - Provided that a bid is substantially responsive, the Employer shall rectify quantifiable nonmaterial nonconformities related to the Bid Price. To this effect, the Bid Price may be adjusted, for comparison purposes only, to reflect the price of a missing or non-conforming item or component.

27. TERMS OF REFERENCE

CONSULTANCY FOR THE DEVELOPMENT OF ECOWAS REGIONAL FRAMEWORK FOR THE IDENTIFICATION, MONITORING AND ELIMINATION OF NON-TARIFF BARRIERS

1. INTRODUCTION

About TradeMark Africa

TradeMark Africa (TMA) is a leading African Aid-for-Trade organisation, founded in 2010 with the mission to grow intra-African trade and increase Africa's share in global trade, while helping make trade more pro-poor and environmentally sustainable. TMA operates on a not-for-profit basis and is funded by the Bill and Melinda Gates Foundation, Canada, Denmark, the European Union, Finland, France, Ireland, the Mastercard Foundation, the Netherlands, Norway, the United Kingdom, and the United States of America. TMA works closely with regional and continental organisations, national Governments, the private sector, and civil society.

Since its inception, TMA has delivered substantial gains for trade and regional economic integration in East Africa and the Horn of Africa, including a reduction of 16.5% in cargo transit times on the Northern Corridor from Mombasa to Bujumbura, and a reduction of an average of 70% in the time taken to cross selected one stop border posts. TMA works in 14 countries across East and West Africa, Southern Africa, and the Horn. In 2022, TMA set up a catalytic finance company – Trade Catalyst Africa – that will pilot commercially viable projects for creating trade infrastructure (both physical and digital) as well as increasing access to Trade Finance for Small and Medium Enterprises (SMEs).

Both TCA's and TMA's headquarters are in Nairobi, Kenya. Offices are in: EAC (East Africa Community) Secretariat - Arusha, Burundi, the Democratic Republic of Congo, Djibouti, Ethiopia, Ghana, Malawi, Rwanda, Somaliland, Tanzania, and Uganda, with **operations** in Mozambique, South Sudan, and Zambia. For more information, please visit www.trademarkafrica.com

The Economic Community of West African States (ECOWAS)

The Economic Community of West African States (ECOWAS) is a regional organization comprising 12 West African countries, including Benin, Cabo Verde, Côte d'Ivoire, Ghana, Guinea, Guinea-Bissau, Liberia, Nigeria, Senegal, Sierra Leone, The Gambia, and Togo. ECOWAS was established in 1975 to promote economic integration, regional cooperation, and development among its member states. According to the Article 3.2 d) of the ECOWAS revised Treaty, the Community aims to establish inter alia a common market through “the liberalization of trade by the abolition, among Member States, of customs duties levied on imports and exports, and the abolition, among Member States, of non-tariff barriers in order to establish a free trade area at the Community level”.

The establishment of the free trade area materialized through the adoption in 1979 of the Protocol on Free Movement of Goods and People and operationalized by the deployment of the ECOWAS Trade Liberalization Scheme. The ETLs ensures the free movement of ECOWAS originating goods without the payment of customs duties and taxes of equivalent within the Community. In 2000, all ECOWAS originated goods are eligible for duty free following the timetable adopted on the complete removal of customs tariff by all Member States. Furthermore, since the adoption of the Common External Tariff (CET) in 2015, ECOWAS has become a Customs Union Common passing to a higher level of regional economic integration.

To complement the liberalization efforts in the region other initiatives were adopted to further facilitate trade including the Community Transit Scheme (which replaced the Inter-State Road Transit), the Customs Code, the Corridor Development Programme, the Joint Border Posts, the Regional Trade Facilitation Committee, the Regional Investment Policy and Code, the ECOWAS MSME Charter, etc.

Non-Tariff Barriers in the Context of ECOWAS

Non-tariff barriers (NTBs) constitute one of the most significant constraints to regional integration and intra-community trade within ECOWAS. Although the ECOWAS Treaty and its Revised Treaty provide for the elimination of both tariff and non-tariff barriers to ensure the free movement of goods, the region continues to experience a high prevalence of regulatory and administrative obstacles that undermine these commitments. These barriers include both classical non-tariff measures—such as sanitary and phytosanitary (SPS) measures, technical barriers to trade (TBT), quantitative restrictions, and customs valuation practices—and non-traditional obstacles linked to bureaucracy, delays, port inefficiencies, and multiple checkpoints along trade corridors. Despite the establishment of the ECOWAS Customs Union and the adoption of the Common External Tariff (CET), NTBs remain a structural impediment to the expansion of intra-ECOWAS trade.

The regional context is further complicated by the multiplicity and diversity of national NTMs across Member States, often adopted in the absence of harmonized community-level frameworks or applied inconsistently with international standards. While many NTMs pursue legitimate objectives related to health, safety, and consumer protection, their lack of transparency, poor coordination, and weak monitoring mechanisms frequently transform them into de facto trade barriers. In addition, the region faces specific “non-traditional” NTBs—such as poor infrastructure, cumbersome administrative procedures, and institutional inefficiencies—that are closely associated with structural and capacity constraints. These factors contribute to high transaction costs and reduce the competitiveness of West African economies.

Current Status

Over the years, a range of initiatives and mechanisms have emerged within the ECOWAS region to address non-tariff barriers (NTBs) and improve the movement of goods across borders. These efforts have taken different forms, including institutional arrangements established within ECOWAS and its Member States to strengthen trade facilitation and oversight, such as the Regional Trade Facilitation Committee (RTFC), the ETLs Task Force, and National Trade Facilitation Committees (NTFCs). Other initiatives include operational reporting and monitoring platforms developed by regional business organizations, private sector actors, and development partners. Together, these initiatives contribute to identifying, documenting, and addressing trade obstacles affecting intra-regional trade.

a) Institutional Frameworks for NTB Elimination

The RTFC was established by the ECOWAS Council of Ministers to strengthen coordination and cooperation among Member States in the formulation and implementation of trade facilitation measures emanating from national, regional, continental, and international commitments, including the WTO Trade Facilitation Agreement and the African Continental Free Trade Area. Composed of representatives from Member States, the ECOWAS Commission, and regional private sector organizations, the RTFC serves as an advisory body to the Commission on issues related to the simplification, modernization, and harmonization of export and

import procedures, and provides a platform for dialogue, information exchange, and the review of legal and regulatory measures affecting the movement of goods in the region.

In addition, the **ETLS Task Force** plays an operational role in supporting the effective implementation of the ECOWAS Trade Liberalization Scheme by identifying and addressing obstacles to the free movement of goods along regional trade corridors. Through monitoring and inspection missions at borders and along transport routes, the Task Force identifies illicit practices, administrative barriers, and other impediments to intra-regional trade and reports its findings to the ECOWAS Commission and Member States for corrective action. In 2017, the Authority of Heads of State and Government strengthened the mandate of the Task Force, empowering it to conduct unannounced missions and submit recommendations aimed at eliminating abnormal practices and non-tariff barriers affecting the movement of goods within the Community. Together, these institutional mechanisms reflect ECOWAS' ongoing efforts to enhance regional oversight, coordination, and enforcement in order to progressively remove NTBs and improve the effective functioning of the regional market.

At the national level, the African Continental Free Trade Area (AfCFTA) provides for the establishment of National Monitoring Committees (NMCs) to oversee the identification, monitoring, and resolution of non-tariff barriers affecting intra-African trade. Prior to the adoption of the AfCFTA, most African countries had already established National Trade Facilitation Committees (NTFCs) as part of the implementation of the WTO Trade Facilitation Agreement and broader trade facilitation reforms, with mandates that often include addressing procedural obstacles and non-tariff barriers affecting cross-border trade. Following the entry into force of the AfCFTA, discussions were held on how best to operationalize the NMCs within existing institutional frameworks. In this context, it has generally been agreed that where NTFCs already exist, they may perform the functions of NMCs or serve as the institutional platform for NTB monitoring and resolution. In the ECOWAS region, all Member States have established NTFCs, which provides an existing national institutional basis that can support the monitoring and resolution of NTBs and facilitate coordination with regional mechanisms and the AfCFTA NTB reporting system.

b) Operational NTB Monitoring and Reporting Mechanisms

Over the years, multiple reporting and monitoring platforms have been established in West Africa to address non-tariff barriers (NTBs), reflecting growing recognition of their impact on regional trade.

One of the earliest structured mechanisms is the **Observatory of Abnormal Practices** (Observatoire des Pratiques Anormales – OPA), established by UEMOA in the mid-2000s. The OPA conducts regular corridor monitoring missions to document illegal checkpoints, informal payments, and delays along major trade routes. Its methodology is based on field data collection and publication of periodic reports, which provide empirical evidence to inform policy dialogue. Although primarily operating within the UEMOA space, its findings have broader relevance across ECOWAS corridors.

The **Borderless Alliance E-Platform for Non-Tariff Barriers** is an online reporting and monitoring tool developed by the Borderless Alliance, a regional private-sector initiative launched in 2012 with support from the USAID West Africa Trade Hub to advocate for improved movement of goods, services, and capital across West Africa. The platform (available at tradebarrierswa.org) allows traders, transporters, and other economic operators to report non-tariff barriers encountered along trade corridors in the region, particularly procedural obstacles affecting interstate road transit. These complaints are validated and transmitted to relevant trade support institutions and authorities for resolution through a multi-institutional process. Since its launch in 2015, the platform has registered hundreds of complaints, with a high proportion reportedly

resolved, and in some countries such as Ghana and Burkina Faso it also enables users to report trade obstacles through mobile phone text messages, thereby facilitating real-time reporting by traders and transport operators.

“Opération Fluidité Routière” or **“Road Fluidity Operation”** is an operational corridor-fluidity initiative implemented under the WACTAF program. Rather than a single national and régional project, it functions as a corridor-level rapid-response and coordination mechanism that brings together customs, police, transport unions, army, port authorities and other corridor stakeholders to reduce stoppages, shorten processing times and remove ad-hoc impediments to transit. Core activities typically include joint corridor monitoring missions, establishment of rapid response teams to address reported blockages, harmonized enforcement of transit rules, and short-term procedural fixes at identified bottlenecks. The initiative often combines field verification with engagement of national focal points to ensure follow-up and uses partner support to pilot operational measures that can be scaled along major corridors. As part of effort to digitalize the mechanism, a mobile application is developed and available on play store called **“Road Fluidity”**.

Building on these earlier initiatives, ECOWAS expanded the **Trade Obstacles Alert Mechanism (TOAM)**, initially developed within the UEMOA region and later scaled up at ECOWAS level with technical support from the International Trade Centre (ITC). TOAM operates as a web-based and mobile application platform allowing traders to formally report NTBs encountered at borders. Complaints are transmitted to designated national focal points for follow-up and resolution. The mechanism institutionalizes reporting and case management within a regional framework and aims to enhance transparency, accountability, and response time in addressing reported barriers.

At the continental level, the **AfCFTA NTB Online Reporting, Monitoring and Eliminating Mechanism**, launched following the entry into force of the AfCFTA Agreement in 2019, represents the most recent and authoritative framework. The platform provides a centralized digital system where traders can lodge complaints related to NTBs across all State Parties. It establishes clear procedures for notification, investigation, resolution timelines, and escalation mechanisms under the AfCFTA institutional architecture. The system is legally anchored in Annex 5 of the AfCFTA Protocol on Trade in Goods and has continental oversight authority, positioning it as the highest-level reporting mechanism currently in operation.

Taken together, these institutional arrangements and operational initiatives demonstrate that the ECOWAS region is not lacking mechanisms for identifying and reporting non-tariff barriers. However, these mechanisms operate at different levels—national, corridor, regional, and continental—and are often driven by different actors with varying mandates, legal authority, and operational procedures. As a result, coordination among these initiatives remains limited, and the follow-up and resolution of reported barriers is not always systematic. Strengthening coherence among existing mechanisms, clarifying institutional responsibilities, and reinforcing accountability structures are therefore essential to improve the effectiveness of NTB elimination efforts in the region. In this regard, ECOWAS is strategically positioned to exercise leadership by harmonizing existing platforms, reinforcing regional oversight, and ensuring that NTB elimination efforts are integrated into the broader regional integration agenda. Developing a coherent regional framework that articulates policy guidance, institutional governance arrangements, and coordinated operational modalities therefore represents an important step toward strengthening the effectiveness of NTB monitoring and resolution within the ECOWAS Community and supporting the effective functioning of the ECOWAS Customs Union and the implementation of the AfCFTA.

In line with this objective, the ECOWAS Commission commissioned a report to guide the development of a regional policy, strategy, and implementation framework for identifying, monitoring, and eliminating non-tariff barriers (NTBs) in the ECOWAS region to facilitate trade and strengthen regional economic integration. The findings of the document featured:

- A Situational and Analytical Assessment
- Alignment with International and Regional Frameworks
- Institutional and Regulatory Review
- Operational Framework for NTB Elimination
- Policy and Strategy Development
- Implementation and Monitoring Provisions
- Policy Recommendations

2. OBJECTIVES OF THE ASSIGNMENT

The overall objective of this assignment is to develop a comprehensive ECOWAS Regional Framework for the Identification, Monitoring, and Elimination of Non-tariff barriers (NTBs), integrating policy guidance, institutional governance arrangements, and harmonized operational modalities. The framework will be articulated through a draft ECOWAS Community legal instrument to support its implementation across Member States.

Specific objectives

- i. Draft the policy component of the ECOWAS regional framework for the elimination of NTBs, including guiding principles, objectives, scope, and policy commitments (measurable) to support the effective removal of NTBs and the promotion of free movement of goods within the region.
- ii. Propose harmonized operational modalities for reporting, monitoring, and resolution of NTBs across existing platforms in the region (*Annex*).
- iii. Establish the institutional governance and escalation framework for resolution of NTBs.
- iv. **Propose a regional monitoring and coordination interface managed by the ECOWAS Commission to aggregate information and data from existing NTB reporting platforms, strengthen regional oversight, and support the progressive integration of NTB reporting and monitoring platforms.**

3. SCOPE

i. Review of Existing Legal, Policy, and Institutional Frameworks

- a. Review ECOWAS legal instruments relevant to trade liberalization and NTB elimination, including the ECOWAS Treaty, ETLs, and other trade facilitation instruments.
- b. Review the findings and recommendations of the recent regional policy and strategy report on NTB elimination and other relevant studies.
- c. Analyse the mandates and roles of existing regional bodies involved in NTB management.
- d. Review relevant international and continental frameworks, particularly the AfCFTA NTB mechanism and WTO disciplines on NTMs/NTBs.

ii. Mapping and Assessment of Existing NTB Reporting and Monitoring Platforms

- a. Conduct a mapping of existing NTB reporting and monitoring mechanisms operating in the region, including:

- b. Trade Obstacles Alert Mechanism (TOAM), Observatory of Abnormal Practices (OPA), Road Fluidity, Borderless Alliance E-platform for non-tariff barriers
- c. Analyse their operational procedures, reporting structures, and institutional arrangements.
- d. Identify areas of duplication, gaps, and opportunities for coordination.
- e. Conduct wider interviews with stakeholders including focal points of National Trade Facilitation Committees, focal points of reporting platforms, etc.

iii. Development of the Policy Framework for NTB Elimination

- a. Develop the policy component of the ECOWAS Regional Framework, including:
 - b. policy objectives
 - c. guiding principles
 - d. scope and definitions
 - e. policy commitments of Member States.

iv. Development of Harmonized Operational Modalities

Propose common operational modalities for NTB reporting, monitoring, and resolution, including (for example):

- a. case classification
- b. reporting procedures
- c. timelines for resolution
- d. escalation procedures
- e. closure of NTB cases.

These modalities will form an annex to the Community legal text.

v. Design of the Institutional Governance and Escalation Framework

- a. Propose the governance structure responsible for addressing unresolved NTBs.
- b. Define the roles and responsibilities of relevant institutions involved in NTB monitoring and resolution, including:
 - National Trade Facilitation Committees / AfCFTA National Monitoring Committees (national level)
 - Regional Trade Facilitation Committee
 - ETLS Task Force
 - ECOWAS Ministers of Trade and Industry and
 - Other relevant bodies
- c. Define escalation procedures for NTBs that remain unresolved after operational timelines.

vi. Development of the Regional Monitoring and Coordination Mechanism

- a. Propose the design of a regional NTB monitoring and aggregation interface managed by ECOWAS.
- b. Define procedures for aggregating information from existing platforms.
- c. Establish mechanisms for monitoring resolution progress and alerting relevant authorities by ECOWAS Commission.

- d. Propose a timeline for the integration of existing platforms into a single ECOWAS NTB monitoring and reporting platform.

Note: Recognizing the existence of multiple NTB reporting and monitoring initiatives operating at national, corridor, regional, and continental levels, the proposed ECOWAS framework will adopt a phased approach. In the short term, the framework will focus on strengthening coordination among existing platforms and harmonizing key operational procedures while reinforcing regional oversight through an ECOWAS monitoring interface. In the longer term, the framework will provide a roadmap for the progressive consolidation and integration of NTB reporting mechanisms into a single regional mechanism aligned with the AfCFTA NTB framework.

vii. Drafting of the ECOWAS Community Legal Instrument

- Prepare the draft ECOWAS Community legal text establishing the Regional NTB elimination Framework.
- Structure the document in a format consistent with ECOWAS legal instruments, including:
 - a. Preamble
 - b. General provisions
 - c. Policy framework
 - d. Institutional governance provisions
 - e. Monitoring arrangements
 - f. Relationship with AfCFTA mechanisms
 - g. Annex on operational procedures.

Note: The elements outlined in these Terms of Reference are intended to guide the consultant in the implementation of the assignment. Consultants are encouraged to draw on their experience and expertise to propose refinements to the proposed approach and methodology, but also to the conceptual framework underpinning the assignment where relevant. Any such counterproposals should clearly demonstrate how they would strengthen the relevance, effectiveness, and operational feasibility of the proposed ECOWAS regional framework for the identification, monitoring, and elimination of non-tariff barriers, while remaining consistent with the overall objectives of the assignment.

4. DELIVERABLES

The specific deliverables shall include:

S/N	Deliverable	Description
1.	Inception Report	Submitted within 2/3 weeks of contract signature. The report will outline the consultant’s understanding of the assignment, refined methodology and analytical approach, detailed work plan and timeline, stakeholder consultation plan, and a proposed structure for the ECOWAS Community legal framework on NTB elimination.
2.	Stocktaking and Mapping Report	Analytical report presenting the review of existing ECOWAS legal, policy and institutional frameworks relevant to NTB elimination, and mapping of existing

		NTB reporting and monitoring platforms (e.g., TOAM, OPA, Opération Fluidité Routière, AfCFTA NTB mechanism, etc). The report will identify gaps, overlaps, coordination challenges, and opportunities for harmonization.
3.	Draft ECOWAS Community Framework for NTB Elimination	First draft of the ECOWAS Community legal text establishing the Regional NTB Elimination Framework. The draft should be structured in a format consistent with ECOWAS Community instruments and include: <ul style="list-style-type: none"> - The policy framework - An institutional governance and escalation structure - Regional monitoring and coordination arrangements - The relationship with the AfCFTA NTB mechanism, and - An annex containing harmonized operational modalities for NTB reporting, monitoring, escalation, and closure of cases.
4.	Stakeholder Consultation and Validation Report	Summary report of consultations conducted with key stakeholders. The report will capture stakeholders feedback on the draft framework and provide recommendations for revisions.
5.	Final Draft ECOWAS Community Legal Framework for NTB Elimination	Final version of the ECOWAS Community legal text incorporating feedback from stakeholder consultation and validation. The final deliverable will include the consolidated legal framework, annex on operational modalities, and an explanatory note summarizing key provisions and proposed implementation arrangements.

5. METHODOLOGY

The consultant will apply a structured methodological approach combining desk review, institutional analysis, stakeholder consultations, and comparative assessment to support the development of the ECOWAS regional framework for the identification, monitoring, and elimination of non-tariff barriers.

The methodology will include but not limited to:

- **Desk Review and Analytical Assessment:** Review of relevant ECOWAS legal instruments, policy frameworks, and trade facilitation initiatives, as well as continental and international frameworks including the AfCFTA NTB mechanism and the WTO Trade Facilitation Agreement.
- **Mapping and Institutional Analysis:** Assessment of existing NTB reporting and monitoring mechanisms operating at national, corridor, regional, and continental levels to identify gaps, overlaps, and opportunities for coordination.

- **Comparative Review:** Where relevant, review of NTB monitoring mechanisms in other Regional Economic Communities to identify good practices that may inform the ECOWAS framework.
- **Stakeholder Consultations and Validation:** Consultations with key stakeholders—including the ECOWAS Commission, Member State authorities, National Trade Facilitation Committees, regional bodies, and private sector organizations—to inform and validate the proposed framework.

6. QUALIFICATIONS AND EXPERIENCE

The team of consultants shall possess the following qualifications and experience:

S/N	Profile	Indicative Role in the Assignment	Key Qualifications and Experience
	Team Leader – Trade Policy and Regional Integration Expert	Leads and coordinates the assignment and ensures coherence of all outputs. Responsible for the analytical review of NTBs in the ECOWAS region, development of the policy framework for NTB elimination, and coordination of stakeholder consultations. Oversees the preparation of the draft ECOWAS Community framework.	<ul style="list-style-type: none"> - Advanced degree in international trade, economics, regional integration, or related field. - At least 10 years of professional experience in trade policy, trade facilitation, or regional integration. - Demonstrated experience working with Regional Economic Communities, preferably ECOWAS or other African regional organizations. - Proven experience in NTB/NTM analysis and development of trade policy frameworks. - Fluent in English and/or French. Knowledge of Portuguese would be an advantage
	Trade Law and Institutional Governance Expert	Responsible for drafting the ECOWAS Community legal framework establishing the regional system for identification, monitoring, and elimination of NTBs. Ensures the legal coherence of the framework with existing ECOWAS legal instruments and AfCFTA provisions. Leads the design of the institutional governance and escalation structure, including the roles and responsibilities of	<ul style="list-style-type: none"> - Advanced degree in international trade law, public international law, or regional integration law. - At least 8–10 years of experience in drafting legal or regulatory instruments related to trade or regional integration. - Demonstrated experience working with ECOWAS, regional organizations or regional trade agreements. - Strong understanding of institutional governance structures within Regional Economic Communities and

		ECOWAS bodies and mechanisms for regional oversight and coordination. Advises on the appropriate legal form and institutional arrangements required for implementation.	<ul style="list-style-type: none"> - knowledge of ECOWAS legal and institutional frameworks is an advantage. - Fluent in English and/or French
	NTB and Trade Facilitation Mechanisms Expert	Leads the technical work on NTB reporting, monitoring, and resolution mechanisms. Conducts the mapping and analysis of existing NTB reporting platforms and proposes harmonized operational modalities for NTB case management. Contributes to the design of the regional monitoring and coordination arrangements and prepares the annex on operational procedures.	<ul style="list-style-type: none"> - Advanced degree in trade facilitation, logistics, economics, customs administration, or related field. - At least 10 years of experience in NTB analysis, trade facilitation, or cross-border trade initiatives. - Proven experience with NTB reporting mechanisms, corridor monitoring initiatives, or trade facilitation reforms in Africa. - Familiarity with existing NTB tools (e.g., AfCFTA NTB mechanism, regional or private sector reporting platforms) is an advantage. - Fluent in English and/or French

Note: English, French and Portuguese are the official languages of the ECOWAS. Fluency in English or French is required. The consulting team should demonstrate working capacity in both languages. Knowledge of Portuguese would be an advantage.

7. RECIPIENT

The main recipient will be the Economic Community of West African States (ECOWAS) Commission, ECOWAS Member States and TradeMark Africa offices in Accra, Ghana and in Nairobi, Kenya.

8. REPORTING FRAMEWORK

The consultant will be engaged by TradeMark Africa (TMA) on behalf of ECOWAS Commission. The consultant will work closely with the ECOWAS Commission under the overall supervision to the Director of Trade.

9. DURATION OF THE ASSIGNMENT

This assignment shall be delivered within 5 months.

TRADEMARK AFRICA
JUNE 2026

ANNEX 1: TMA'S SUPPLIER CODE OF CONDUCT

This document is shared as a separate document to the tender document.

ANNEX 2: TECHNICAL BID SUBMISSION FORM TECHNICAL BID SUBMISSION FORM

[The Bidder shall fill in this Form in accordance with the instructions indicated No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date: _____ *(insert date (as day, month and year) of Bid Submission)*

To: **TRADEMARK AFRICA**
Fidelity Insurance Centre,
P O Box 313 00606,
Nairobi, Kenya

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents;
- (b) We offer to supply in conformity with the Bidding Documents and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services [insert a brief description of the Goods and Related Services];
- (c) Our bid shall be valid for a period of **120 days**, from the date fixed for the bid submission deadline in accordance with the ITT, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (d) If our bid is accepted, we commit on request to obtain a performance security (if applicable) for the due performance of the Contract;
- (e) We have no conflict of interest;
- (f) We understand that this bid, together with your written acceptance thereof included in your notification of award, shall not constitute a binding contract between us, until a formal contract is prepared and executed.
- (g) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Signed by: _____ *(signature of person authorized by the Bidder to sign the bid submission form, and whose name and title are shown below)*

Name: _____ *(insert full name)*

Title: _____ *(insert official title)*

Duly authorized to sign the bid for and on behalf of: _____
(insert full name of Bidder)

Dated on _____ day of _____, _____ *[insert date of signing]*

ANNEX 3: CURRICULUM VITAE TEMPLATE

PLEASE SUBMIT ONLY ONE (1) CV FOR EACH OF THE POSITIONS MENTIONED FOR THE PROPOSED KEY PERSONNEL AND SHORT-TERM TECHNICAL SUPPORT PERSONNEL. IF MORE THAN ONE CV IS SUBMITTED FOR THE SAME POSITION, ONLY THE FIRST CV WILL BE EVALUATED. PLEASE ALSO CLEARLY INDICATE THE POSITIONS THAT EACH OF THE SUBMITTED CVs WILL HAVE IN THIS ASSIGNMENT

Position/Role Title:	{e.g., TEAM LEADER}
Name of Expert:	{Insert full name}
Date of Birth:	{day/month/year}
Country of Citizenship/Residence	

Education: {List college/university or other specialized education, giving names of educational institutions, dates attended, degree(s)/diploma(s) obtained **attach valid copies of the certificates and testimonials**}

Employment record relevant to the assignment: {Starting with present position, list in reverse order. Please provide dates, name of employing organization, titles of positions held, types of activities performed and location of the assignment, and contact information of previous clients and employing organization(s) who can be contacted for references. Past employment that is not relevant to the assignment does not need to be included.}

Period	Employing organization and your title/position. Contact info for references	Country	Summary of activities performed relevant to the Assignment
[e.g., May 2005-present]	[e.g., Ministry of, advisor/consultant to... For references: Tel...../e-mail.....; Mr. Hebb, deputy minister]		

Membership in Professional Associations and Publications:

Language Skills (indicate only languages in which you can work ranking from 1 to 5 for speaking, writing and reading where 1 is poor and 5 is excellent):

Language	Reading	Writing	Speaking

Adequacy for the Assignment:

Detailed Tasks Assigned on Consultant's Team of Experts (<i>insert the time period</i>)	Reference to Prior Work/Assignments that Best Illustrates Capability to Handle the Assigned Tasks
{List all deliverables/tasks in which the Expert will be involved}	

Experts contact information : (e-mail..... Phone)

Certification:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience, and I am available to undertake the assignment in case of an award. I understand that any misstatement or misrepresentation described herein may lead to my disqualification or dismissal by the Client, and/or sanctions by the Client.

{Day/month/year}

Name of Expert	Signature	Date
----------------	-----------	------

{Day/month/year}

Name of authorized representative of the consultant (<i>the same one who signs the Proposal</i>)	Signature	Date
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Note:

1. Failure by the consultant to sign the CV (physically or electronically), may lead to the CV not being considered altogether.
2. Failure to submit copies of certificates and/or accreditation may lead to the CV being invalidated.

ANNEX 4 – FIRM / CONSULTANT EXPERIENCE

[Using the format below, provide information on each assignment for which you (whether as a firm, individual consultant, or lead member of a consortium/JV), and each associate for this assignment, were legally contracted either as a corporate entity, as an individual consultant, or as one of the major members within a consortium or joint venture, for carrying out consulting services similar to the ones requested under this assignment.]

Assignment name:	Approx. value of the contract (in current US\$ or Euro):
Country: Location within country:	Duration of assignment (months):
Name of Client:	Total N° of staff-months of the assignment:
Address:	Approx. value of the services provided by your firm under the contract (in US\$ currency equivalent):
Start date (month/year): Completion date (month/year):	N° of professional staff-months provided by associated Consultants:
Name of associated Consultants, if any:	Name of senior professional staff of your firm involved and functions performed (indicate most significant profiles such as Project Director/Coordinator, Team Leader):
Narrative description of Project:	
Description of actual services provided by your staff within the assignment:	

unnecessary, or adding another, or proposing a different phasing of the activities). Such suggestions should be concise and to the point, and incorporated in your Proposal, as applicable.]

Description of Approach, Methodology and Work Plan for Performing the Assignment

Technical approach, methodology and work plan are key components of the Technical Proposal. You are suggested to present your Technical Proposal divided into the following three chapters:

- a) Technical Approach and Methodology,
- b) Work Plan, and
- c) Organization and Staffing,

a) **Technical Approach and Methodology.**

In this chapter you should explain your understanding of the objectives of the assignment, approach to the services, methodology for carrying out the activities and obtaining the expected output, and the degree of detail of such output. You should highlight the problems being addressed and their importance and explain the technical approach you would adopt to address them. You should also explain the methodologies you propose to adopt and highlight the compatibility of those methodologies with the proposed approach.

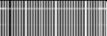
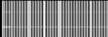

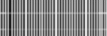
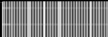
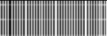
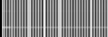

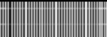
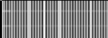




b) **Work Plan.**

In this chapter you should propose the main activities of the assignment, their content and duration, phasing and interrelations, milestones (including interim approvals by the Client), and delivery dates of the reports. The proposed work plan should be consistent with the technical approach and methodology, showing understanding of the TOR and ability to translate them into a feasible working plan. A list of the final documents, including reports, drawings, and tables to be delivered as final output, should be included here. The work plan should be consistent with the Work Schedule of Form

c) **Organization and Staffing.**

In this chapter you should propose the structure and composition of your team. You should list the main disciplines of the assignment, the key expert responsible, and proposed technical and support staff.

STAFFING SCHEDULE¹

N°	Name of Staff	Staff input (in the form of a bar chart) ²													Total staff-month input				
		1	2	3	4	5	6	7	8	9	10	11	12	n	Home	Field ³	Total		
Foreign																			
1		[Home]																	
		[Field]																	
2																			
																			
3																			
																			
N																			
																			
														Subtotal					
Local																			
1		[Home]																	
		[Field]																	
2																			
																			
N																			
																			
														Subtotal					
														Total					

1 For Professional Staff the input should be indicated individually; for Support Staff it should be indicated by category (e.g.: draftsmen, clerical staff, etc.).

2 Months are counted from the start of the assignment. For each staff indicate separately staff input for home and field work.

3 Field work means work carried out at a place other than the Consultant's home office.

 Full time input  Part time input

ANNEX 6: FINANCIAL BID SUBMISSION FORM

Dear Sir/Madam:

We, the undersigned, offer to provide the consulting services for [Insert title of assignment] in accordance with your Request for Proposal dated [Insert Date] and our Technical Proposal.

Our attached Financial Proposal is for the amount of

_____ **(indicate the corresponding amount(s) in words and figures and the currency (ies))**, including all applicable taxes in line provided clauses in this tender document.

This financial bid submission/ proposal is in line with Pro-forma 1, 2, 3 and 4 of Annex 1 of this RFP tender document.

Our Financial Proposal shall be binding upon us subject to the modifications resulting from any contract negotiations, up to expiration of the validity period of the Proposal, up to a period of **120 days** after bid submission deadline date.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours Sincerely,

Authorized Signature **(In full and initials):** _____

Name and Title of Signatory: _____

In the capacity of: _____

Address: _____

E-mail: _____

(For a joint venture, either all members shall sign or only the lead member/ consultant, in which case the power of attorney to sign on behalf of all members shall be attached)

Long Term*			
Short Term			
TOTAL FEES			\$

* Long Term is in excess of 4 months

Guidance on Fees and Expenses can be found in Section 2 of the contract - the General Conditions.

Pro- forma 3

TENDER FOR: _____ *(Insert tender title)*

TENDER NUMBER: _____ *(Insert tender reference number)*

PROPOSAL BREAKDOWN – PROJECT EXPENSES

Costs should be shown separately in the format set out below using separate sheets to provide full details under each heading. Fees proposed by tenderers should be inclusive of all taxes.

TRAVEL (PLEASE STATE COUNTRY OF TRAVEL)	NO.	RATE	COST (\$)

FARES	International			
	Domestic			
	Other Travel Costs			\$
Sub Total				
DAILY LIVING COSTS (state country) *Long Term				
	*Short Term			
Sub Total				\$
EQUIPMENT* Items Purchased/Rented (Including vehicles)				
Sub Total				\$
Any other expenses (please list)				
Sub Total				\$
TOTAL PROJECT EXPENSES: (B)				\$

*TMA will not reimburse costs for normal tools of trade (e.g. portable personal computers)

* Long Term consultants are expected to utilise rented accommodation. No per diem is payable.

*Short Term expectation is either rented accommodation or a hotel.

Pro- forma 4

TENDER FOR: _____ *(Insert tender title)*

TENDER NUMBER: _____ *(Insert tender reference number)*

PROPOSAL BREAKDOWN - SUMMARY OF PAYMENT

PROPOSED PAYMENT BREAKDOWN	AMOUNT (USD \$)
----------------------------	-----------------

Sub-total (exclusive of taxes)	\$
Taxation amount <i>(include all applicable taxes (e.g., Value Added Tax, Withholding Tax etc) in separate rows</i>	\$
TOTAL (inclusive of taxes)	\$

ANNEX 8: DRAFT CONTRACT TEMPLATE

CONTRACT FOR CONSULTANCY SERVICES

Section 1 – Form of Contract

CONTRACT FOR: [Insert Title here]

CONTRACT REFERENCE: [Insert Number here]

THIS CONTRACT dated [Insert date here] is made.

BETWEEN:

TradeMark Africa (“TMA”) having its principal place of business at (insert office details).

AND

[Insert Consultant Name] (“The Consultant”) having its principal office located in [Insert Contact Details].

WHEREAS:

TMA has requested the Consultant to provide certain consulting services as defined in the detailed terms of reference and scope of services attached to this Contract (hereinafter called the “Services”); the Consultant, having represented to TMA that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract.

IT IS HEREBY AGREED as follows:

1. Documents

This Contract from page [Insert page no] to page [Insert page no.] shall comprise the following documents:

Section 1 Form of Contract

Section 2 General Conditions

Section 3 The Services

Section 4 Special Conditions and Key Personnel

Section 5 Fees

This Contract constitutes the entire agreement between the Parties in respect of the Consultant’s obligations and supersedes all previous communications between the Parties, other than as expressly provided for in Section 3 and/or Section 4.

2. Contract Signature

If the original Contract is not returned to - TMA duly completed, signed and dated on behalf of the Consultant within 15 days of the date of signature on behalf of TMA, TMA will be entitled, at its sole discretion, to declare this Contract void. No payment will be made to the Consultant under this Contract until a copy of the Contract, signed on behalf of the Consultant is returned to TMA.

3. Commencement and Duration of the Services

- a. The contract shall be effective on the date both parties sign, and the services shall be completed by **[Insert end date]** (End Date") or any other period as may be subsequently agreed by the parties in writing unless this Contract is terminated earlier in accordance with its terms and conditions.
- b. If the services have not commenced in accordance with clause 3a above, TMA will within not less than 30 days notify the consultant in writing, declaring the contract to be null and void, and in the event of such declaration, the consultant shall have no claim against TMA with respect thereto.

4. Financial Limit

Payments under this Contract shall not, in any circumstances, exceed **[XXX]** for fees and **[XXX]** for expenses within a total limit of **[XXX]** inclusive of all taxes applicable ("the Financial Limit").

5. Time of the Essence

Time shall be of the essence as regards the performance by the Consultant of its obligations under this Contract.

For and on behalf of TMA

Name: **JOSEPHA NDAMIRA**
Position: **SENIOR DIRECTOR CORPORATE SERVICES**
Signature:
Date:

For and on behalf of the consultant

Name:
Signature:
Date:

CONTRACT FOR CONSULTANCY SERVICES

Section 2 – General Conditions

1. Definitions

"The Contract" means the agreement entered between TMA and the consultant, as recorded in this Contract Document signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

"TMA Project Manager" means the person nominated by TMA who is responsible for the management of the Project.

"The Equipment" means any equipment, computer hardware or software, materials, goods and vehicles and associated services necessarily required for the implementation of the Services which are financed or provided by TMA for use by the Consultant.

"The Financial Limit" means the amount specified in Section 1 and which represents the maximum amount payable by TMA under this Contract.

"Fees" means the fees payable for the Services as set out in Section 5.

"The Services" means the services to be provided by the Consultant as set out in Section 3.

"The Consultant" means the natural person(s), partnership(s), or company (ies) whose bid to perform this contract has been accepted by TMA and is named as such in this contract and includes the legal successors or permitted assigns of the Consultant.

"The Consultant's Personnel" means any person instructed by the Consultant pursuant to this Contract to undertake any of the Consultant's obligations under this Contract, including the Consultant's employees, agents, and sub-contractors.

"Subcontractor" means any natural person(s), partnership(s), or company (ies), including its legal successors or permitted assigns, to whom any part of the services to be provided is subcontracted by the Consultant.

2. Interpretation

In the event of any inconsistency between the Form of Contract (Section 1), these General Conditions (Section 2) and the Special Conditions (Section 4), the Special Conditions shall prevail.

3. Project management

TMA designates the TMA Project Manager as being responsible for the coordination of activities under this Contract, for the acceptance and approval on behalf of TMA of the reports and of other deliverables produced by the Consultant, and for receiving and approving invoices for payment.

4. Obligations

- a. TMA and the Consultant each warrant that it has all the requisite corporate power and authority to enter this Contract and is fully capable of performing its obligations under this Contract on the terms provided for in this Contract.
- b. The Consultant shall perform the Services and all other obligations under this Contract with all necessary skill, diligence, efficiency, and economy to satisfy generally accepted professional standards expected from experts.
- c. The Services shall be provided at the location set out in Section 3. Notwithstanding this, the Consultant may be required to travel to other locations from time to time in carrying out the Services.

5. Indemnification

At its own expense, the Consultant shall indemnify, protect, and defend, TMA, its agents and employees, from and against all actions, claims, losses or damage arising from any act or omission by the Consultant in the performance of the services, including any violation of any legal provisions, or rights of third parties, in respect of patents, trademarks and other forms of intellectual property such as copyrights. Should the act or omission originate from TMA, then TMA will indemnify the consultant.

The Consultant hereby indemnifies TMA, its agents, and employees against any legal cost, including attorney/own client costs incurred by TMA in defending any complaints, disputes or claims lodged by any party as a result of the actions or omissions of the Consultant.

6. Consultant's Personnel

- a. The Consultant acknowledges that it and the Consultant's Personnel have no authority to create or incur any liability or obligation on behalf of TMA, including but not limited to any liability or obligation to expend or incur capital expenditure and not to recruit, employ or dismiss any member of staff employed by TMA.
- b. The Consultant shall not at any time, either personally or by an agent, directly or indirectly represent itself as being in any way connected with or interested in TMA save as being engaged to perform the Services.
- c. Save for the Services agreed and set out at Section 3, TMA is under no obligation to offer work to the Consultant and the Consultant is under no obligation to accept any work, which may be offered by TMA.
- d. No changes or substitutions may be made to members of the Consultant's Personnel identified in Section 4, if any, of this Contract without TMA's prior written consent.
- e. If TMA considers any member of the Consultant's Personnel unsuitable, the Consultant shall substitute such member as quickly as reasonably possible without direct or indirect charge to TMA with a replacement acceptable to TMA.
- f. The Consultant is responsible for all acts and omissions of the Consultant's Personnel and for the health, safety and security of such persons and their property.
- g. TMA is dedicated to gender equality and ensuring equitable and sustainable human development.

7. Fees

- a. Subject as follows, payments shall be due to the Consultant in accordance with the Fee payment schedule set out in Section 5. In the case of Fees that are payable upon the completion of milestones as may be set out in Section 4, such fees shall not become due and payable until the completion, to TMA's satisfaction, of the relevant milestone event or the delivery of the deliverables to TMA's satisfaction required for the achievement of the relevant milestone satisfactorily.
- b. Payment of the Fees shall be subject to TMA being satisfied that the Consultant is or has been carrying out its duties, obligations, and responsibilities under this Contract.
- c. If for any reason TMA is dissatisfied with performance of this Contract, an appropriate sum may be withheld from payments that would otherwise be due under this Contract. In such event TMA shall identify the particular Services with which it is dissatisfied together with the reasons for such dissatisfaction, and payment of the amount outstanding will be made upon remedy of any unsatisfactory work or resolution of outstanding queries.

- d. Fees charged and expenses incurred shall not, in aggregate, exceed the Financial Limit without the prior written consent of TMA.
- e. No payments shall be made in respect of days not worked due to sickness or holiday or otherwise.
- f. Only the fee rates listed in Section 5 of this Contract will apply to any Services performed by the Consultant under this Contract.

8. Expenses

The Consultant shall be entitled to be reimbursed only for those expenses which have been approved and are set out in Section 5.

9. Invoicing Instructions

- a. Invoices should particularize the contract to which they relate and should be sent to the address referenced in Section 5.
- b. All invoices should contain details of the Services provided, milestones achieved, and deliverables provided to which the invoice relates. Where expenses are payable, invoices should be accompanied by proof of the expense. Any invoice not presented in accordance with the above may be rejected and in any event shall be liable to query and delay in payment.
- c. TMA may request proof of payment in respect of any item and shall be entitled to refuse to meet a claim if this cannot be provided.
- d. TMA reserves the right to audit, or to nominate a reputable accounting firm to audit the Consultant's records relating to amounts claimed under this Contract during its term and any extension, and for a period of three months thereafter.
- e. TMA reserves the right not to pay any amount due in respect of an invoice received by TMA more than 60 days after the day of the Consultant becoming entitled to invoice for the payment to which it relates.
- f. TMA will deduct all applicable taxes from the consultant's invoiced amounts as per Government of **Ghana** regulations. Consultants from countries with double tax agreements will be provided with withholding tax certificates. It is the consultant's responsibility to establish their tax status in the country where the Services will be delivered.

10. Payments

Subject to TMA being satisfied that the Consultant is or has been carrying out their duties, obligations, and responsibilities under this Contract, sums duly approved shall be paid within 30 days of receipt of a valid invoice.

11. Nature of relationship

TMA and the Consultant agree and intend that this relationship is one of undertaking independent services and specifically is not a relationship of employer or employee agency, joint venture, or partnership.

Nothing contained herein shall be construed as establishing a relation of master and servant or of principal and agent between TMA and the Consultant and the Consultant will be solely responsible for the tax status, tax, and any statutory contributions payable of and for the

Consultant's Personnel and for all or any of its or the Consultant's Personnel's taxes payable in respect of Fees and reimbursements received in connection with this Contract.

12. Performance Standards

The Consultant undertakes to perform the Services with the highest standards of professional and ethical competence and integrity.

13. Termination and Suspension

TMA or the Consultant may terminate the Contract by giving not less than 30 days written notice. In such cases, TMA shall be liable to make payments only for work completed and delivered, of acceptable standard. Specifically, TMA reserves the right to terminate this Contract if the Consultant fails to perform any of its obligations or to comply with the conditions and requirements set out in this Contract.

Without prejudice to the above paragraph, TMA reserves the right to withdraw or suspend payments to the Consultant immediately under the following circumstances:

- i. The Consultant has engaged in illegal, corrupt, fraudulent, coercive, collusive or conflict of interest practices in connection with the Contract, without the Consultant having taken timely and satisfactory action to the satisfaction of TMA to address such practices when they occur.
- ii. The Consultant fails to comply with its obligations in the fields of environmental, social, or labour regulations, including sexual harassment and any form of abuse, including but not limited to failure by a supplier to take preventative measures, investigate allegations or to take corrective action against sexual exploitation or abuse incidences.
- iii. The Consultant fails to comply with its obligations under Anti-Terrorism and Organised Crime requirements of TMA.
- iv. A representation or statement made by the Consultant in or pursuant to the Contract intended to be relied upon by TMA in making the Contract, which was incorrect in any material aspect.

A full accounting of all payments made under this contract will be required prior to the conclusion of the notice period, in addition to full reimbursement of any unspent advance payments to the Consultant.

For any of the above, any unspent or inconsistently spent payments must be returned to TMA within 30 days of the termination notice.

14. Confidentiality

- a. The Consultant shall not, during the term of this Contract and within two years after its expiration or termination, disclose any proprietary or confidential information relating to the Services, this Contract or TMA's business or operations without the prior written consent of TMA.
- b. Notwithstanding the above, the consultant may furnish to its subcontractor such documents, data, and other information it receives from TMA to the extent required for the subcontractor to perform its work under the contract, in which event the consultant shall obtain an undertaking of confidentiality similar to that imposed on the consultant under this contract.

15. Ownership of Material

- a. Any studies, reports, or other material, graphic, software or otherwise, prepared by the Consultant for TMA under the Contract shall belong to and remain the property of TMA.
- b. Where intellectual property rights in all material produced by the Consultant or the Consultant's Personnel pursuant to the performance of the Services ("the Material") are the property of the Consultant, the Consultant hereby grants to TMA a worldwide, nonexclusive, irrevocable, royalty free licence to use all the Material.

- c. "use" shall mean, without limitation, the reproduction, publication, and sub-licence of all the Material and the intellectual property rights therein, including the reproduction and sale of the Material and products incorporating the same for use by any person or for sale or other dealing anywhere in the world.

16. Bribery, Conflict of Interest, Corruption and Fraud

The Consultant shall not, and shall ensure that any person affiliated with the Consultant shall not:

- i. Participate in the selection, award or administration of a contract, grant or other benefit or transaction funded by the Contract, in which the person, members of the person's immediate family or his or her business partners, or organisations controlled by or substantially involving such person, has or have any financial interest.
- ii. Participate in transactions involving organisations or entities with which or whom that person is negotiating or has any arrangement concerning prospective employment.
- iii. Offer, give, solicit, or receive, directly or indirectly, gratuities, favours, gifts or anything else of value to influence the action of any person involved in the procurement process or contract execution.
- iv. Misrepresent or omit facts to influence the procurement process or execution of the contract.
- v. Engage in a scheme or arrangement between two or more bidders, with or without the knowledge of the Consultant designed to establish bid prices at artificial, non-competitive levels; or
- vi. Participate in any other practice that is or could be construed as an illegal, corrupt or a conflict of interest in the country of operation.

Disclosure: If the Consultant has knowledge or becomes aware of any:

- i. Actual, apparent or potential conflict between financial interests of any person affiliated with the Contract and/or TMA; or
- ii. Any of the practices listed under (i) to (vi) above,

the Consultant shall immediately disclose the same directly to Procurement Director, TMA.

TMA reserves the right to terminate this Contract if the Consultant or any person affiliated with the Consultant fails to perform any of its obligations or to comply with the conditions and requirements listed under (i) to (vi) above.

Further details can be found in the Code of Ethics under Clause 4 (Fraud and Corruption) and to report such activities, the Consultant will follow the steps provided in Clause 8 of the same document.

17. Anti-terrorism and Organised Crime

The Contract funds shall not be used to finance terrorism and other criminal activities. The Consultant shall take all appropriate measures to ensure that the Contract payments are not used for unintended purposes including but not limited to money laundering and exploitation by terrorist organisations and/or their support networks.

The Consultant shall verify to the maximum extent reasonably possible that any parties associated with the Contract shall substantially protect TMA's resources from diversion to unintended purposes including but not limited to exploitation by terrorist organisations and/or their support networks.

TMA reserves the right to terminate this Contract if the Consultant or any person affiliated with the Consultant fails to perform any of its obligations or to comply with the conditions and requirements listed under this clause.

18. Safeguarding

The Consultant shall ensure that the Contract is implemented with strict adherence to TMA's Supplier Environmental and Social Standards document that includes adherence to policies against bullying, sexual exploitation, harassment, and abuse. The Consultant shall ensure that all steps are taken to mitigate against any identified environmental, social, and safeguarding risks that may arise because of the Contract.

TMA reserves the right to terminate this Contract if the Consultant or any person affiliated with the Consultant fails to perform any of its obligations or to comply with the conditions and requirements contained in the Supplier Environmental and Social Standards document.

19. Code of Ethics

The Consultant shall comply with TMA's Code of Ethics which forms part of this Agreement as amended from time to time, which must be signed off and adopted prior to TMA making payments on the Contract.

The Consultant shall always act loyally and impartially and as a faithful advisor to TMA in accordance with the rules and/or codes of conduct governing its profession.

The Consultant shall refrain from making any public statement concerning the services without prior written approval of TMA, and from engaging in any activity which conflicts with its obligations towards TMA under this contract.

The Consultant shall not commit TMA in any way whatsoever without TMA's prior written consent, and shall, where appropriate, extend this obligation to third parties.

TMA reserves the right to terminate this Contract if the Consultant or any person affiliated with the Consultant fails to perform any of its obligations or to comply with the conditions and requirements contained in the Code of Ethics.

20. Subcontracting

The consultant shall request approval in writing from TMA for all subcontracts awarded under this contract that are not included in the contract. Subcontracting shall in no event relieve the consultant of any of its obligations, duties, responsibilities, or liability under this contract.

21. Law Governing Contract and Language

The Contract shall be governed by the laws of **Ghana** but in the event of a conflict between Ghana laws and any other Law, then the laws of **Ghana** prevail. The language of the Contract shall be English.

22. Dispute Resolution

TMA and the Consultant agree to seek to resolve any dispute, controversy or claim arising out of or relating to this Contract or the breach, termination, or invalidity thereof, by amicable settlement. Where it is not possible to reach an amicable settlement, any dispute, controversy, or claim arising out of or relating to this Contract or the breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the Arbitration Act of 1995 or any statutory modifications or re-enactment thereof for the time being in force.

Notwithstanding any adjudication or arbitration proceedings no party shall commit an anticipatory breach of contract.

23. Liability

Except where there has been misconduct, gross negligence, dishonesty, or fraud on behalf of the Consultant or the Consultant's Personnel, the Consultant's aggregate liability arising out of or in connection with this Contract shall be limited to the amount of the Financial Limit.

The Consultant shall not be liable for any failure to perform or delay in performance of any of its obligations arising out of or in connection with this Contract where such failure or delay is caused by TMA or any of TMA's agents, employees, or contractors.

24. Force Majeure

- a. The failure of the Consultant to fulfil any of its obligations under the Contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an act, event, omission or accident beyond its reasonable control ("Force Majeure Event"), provided that the Consultant (i) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (ii) has informed TMA as soon as possible about the occurrence of such an event and in any event not later than 14 days after the occurrence of such event.
- b. Any period within which the Consultant shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which the Consultant was unable to perform such action because of the Force Majeure Event.
- c. During the period of their inability to perform the Services because of a Force Majeure Event, the Consultant shall be reimbursed for additional costs reasonably and necessarily incurred by it during such period for the purposes of the Services and in reactivating the Services after the end of such period.

Force Majeure shall not include:

Any event which is caused by the negligence or intentional action of the consultant, or such consultant's subcontractors or agents or employees; nor Any event which a diligent party could reasonably have been expected to both: Take into account from the effective date of the contract; and avoid or overcome in the carrying out of its obligations.

25. Joint venture, consortium, or association

Unless otherwise specified in this contract, if the Consultant is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to TMA for the fulfilment of the provisions of this contract.

The composition or constitution of the joint venture, consortium or association shall not be altered without the prior written consent of TMA. Any alteration of the composition of the joint venture, consortium, or association without prior written consent of TMA shall be considered to be a breach of contract.

26. Travel

All authorized air travel must be economy class through the most direct and economical route.

CONTRACT FOR CONSULTANCY SERVICES

Section 3 – The Services

TERMS OF REFERENCE

[Insert]

CONTRACT FOR CONSULTANCY SERVICES

Section 4 – Special Conditions and Consultant’s Key Personnel

1. Special conditions

The proposal, both technical and financial, submitted for these tender forms an integral part of this contract.

2. Key Personnel

The following of the Consultant's Personnel cannot be substituted by the Consultant without TMA's prior written consent:

[Insert]

CONTRACT FOR CONSULTANCY SERVICES

Section 5 – Fees

1. Payment Schedule

Deliverable	%tage of Deliverable to be Paid (USD)	Total Contract Amount (USD)
TOTAL		

2. Invoicing instructions

After approval by the recipient, invoices should be sent to invoices@trademarkafrica.com. Invoices should clearly list the Contract Number (POxxxx) and the details of the Consultant's bank account to which TMA shall transfer payments.

ANNEX 9: EMAIL SUBMISSION GUIDELINES

Guidelines for Bidders for Bid Submissions via Email

1.1 Bidder Guidance for Emailed Submissions

- a) TradeMark Africa (TMA) will automatically send an email acknowledgment for all applications, bids, proposals and/or submissions received via the email addresses stipulated/specified in the bidding document. If a bidder does not receive an email acknowledgement **IMMEDIATELY** after submitting their applications, bids, proposals and/or submissions, via the email address stipulated in the bidding document, **IMMEDIATELY** contact TMA's Procurement unit using the mobile phone number, **+254 731 884 428**, to confirm whether the applications, bids, proposals and/or submissions were received.
- b) Bidders must not ignore any bounce back email received regarding rejection of an emailed application, bid, proposal and/or submission. If such an email is received, contact TMA's Procurement unit **IMMEDIATELY**.

1.2 Possible Reasons for Emailed Submission Rejection

- a) The email submission exceeded the maximum size of 5 MB.
- b) The subject line matched a known phishing subject line.
- c) The email contained a known phishing Uniform Resource Locator (URL), or the email originated from a server associated with phishing.
- d) The outbound mail server was present on a subscribed blacklist; or
- e) The email contained a virus or malware.

1.3 Remedial Action for Rejected Email Submission Prior to Tender Closing Date & Time

Prior to the tender closing date and time, if a bidder's submission is rejected, the following remedial action should be explored prior to re-submission.

- a) If the collective size of the emailed attachments **exceeds 5 MB**, the bidders should resubmit through multiple emails or may use other modes such **WeTransfer, Dropbox, or Google drive**. The bidder shall be required to clearly identify how many emails constitute the full submission. e.g., email **1 of XX**.
- b) If the emailed submission included zipped or executable files, unzip or remove the executable files then resubmit through one or more emails (refer to point 1.3a) above if the files collectively exceed 5 MB).
- c) If the email submission is rejected because of a blacklisted domain, the bidder is required to resend the submission from a different email account from a different domain that is not blacklisted, e.g., Gmail. Please note, this should be done before the stipulated tender submission deadline; and
- d) If the email submission is rejected because of a virus/malware in the email or any of the email attachments, ensure that the virus/malware is removed/cleaned prior to resubmission.

TMA's Procurement unit shall only consider and review cases of undelivered applications, bids, proposals and/or submissions, when it is brought to our attention by the affected bidder/s prior to the tender submission deadline.

Automatic Email Acknowledgement sent from the Procurement and Framework Mailboxes

Dear Sir/Madam,

This is to acknowledge receipt of your email to TradeMark Africa's Procurement mailbox.

Your email will be reviewed, and a response will be provided at the earliest opportunity. We encourage you to visit our website www.trademarkafrica.com/procurement-faqs/ for our procurement guidelines and answers to FAQs.

If you have submitted a bid for an open procurement process, it may take several weeks before you receive any further communication from us.

*The maximum size of each email with attachments should not exceed **5 MB**.*

*Please get in touch with us via the mobile number, **+254 731 884 428**, in case you do not receive an automatic acknowledgement email immediately after submission of your bid.*

For and on behalf of:

Joe Namwaya

Head of Procurement

TradeMark Africa

Fidelity Insurance Centre, 2nd Floor, Off Waiyaki Way, Westlands

P.O. Box 313, 00606 Nairobi, Kenya

Email: procurement@trademarkafrica.com

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